

Rating*	Colour Legend	
6	Certified	SAP certified
5	Expert, Consultant	Many years of experience, several time implemented
4	Many years of practice	Implemented more than 1 time
3	Hands-on experience	Good Knowledge of the End-user-processes
2	Educated	Educated but not much practice
1	In education	Planned to get know-ledge in these processes
0	No experience	

> Content Management

Business process	Process step	R*	SPC know-how
Knowledge Management	<p>Knowledge management (KM) refers to the management of unstructured information, such as documents and spreadsheets. With the knowledge management capabilities by SAP NetWeaver, IT organizations can plan, build, and operate an integrated KM environment for information workers. Using tools provided by SAP NetWeaver, information workers can create and publish documents; classify, approve, and share information; and search for or be notified about information. With knowledge management, companies can turn unstructured information into organization knowledge.</p>	3	Good Knowledge of the End-user-processes
Knowledge Workbench	<p>With the SAP Knowledge Workbench (KDW) you can develop, create, and change training documents for any Business process.</p> <p>Certificate sees below.</p> <p>http://www.spc4saparis.ch/pdf/SBB-Training.pdf</p>	5	SBB, created training documents, Prepared the SAP System for training. Referent for training.